



Minipack America Inc Freight Policies

Freight Policy:

All orders are shipped prepaid by minipack america, Inc and added to the customers invoice unless otherwise agreed. Minipack america, Inc reserves the right to choose the freight carrier on any prepaid shipments. If you prefer to use your own freight company the freight agreement exists **only** between you and your freight company, and minipack-america, Inc is released from all responsibilities, including those associated with filing claims related to damage that may occur after merchandise leaves our location.

If you prefer to use your own freight company, please provide account information with your purchase order. When your shipment is ready for pick up the weight and dimension will be provided for you to complete the BOL. **Once our shipping department has received the completed BOL, the pick-up will be scheduled.**

Freight Quotes:

When a freight quote is requested by our freight carrier the Quote ID will be valid for 15 days and must be included on your purchase order. This Quote ID does not include any Additional Service options. If it is determined at the time of delivery extra charges apply they will be billed subsequently to the purchaser. Minipack america, Inc will only honor freight quotes generated from our company.

Special Orders/Direct Shipments:

Any item that is shipped directly from a vendor or special order items will have the shipping charges billed on your invoice FOB Orange minipack america, Inc.'s carrier.

Damage Policy:

All shipments are packed with great care. Any damages or shortages must be noted at the time of delivery. **It is the consignee's responsibility to open and inspect the shipment before signing the delivery receipt.** A signed clear delivery slip will result in a reduced claim and/or denial. Concealed damage must be reported within 48 hours.

Returns:

No product may be returned without the issuance of a Return Authorization Number (**RMA#**). It is up to the discretion of minipack america, Inc to determine whether the item(s) will be returned or destroyed in the field. If credit is given after inspection it will be for the defective/damage items but not for freight/shipping unless otherwise agreed.

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